



SHADOWSPEC umbrellas are produced with the greatest care and meet the strictest quality standards.

THE SHADOWSPEC GUARANTEE

Unicrest Group Ltd guarantees that Shadowspec umbrellas that are installed in accordance with our guidelines will be free of defects in materials and workmanship for the period of time as set out and specified in the table below:

Umbrella Model	Umbrella Fabric*	Umbrella Frame
Shadowspec SU3	2 Years	2 Years
Shadowspec SU4	3 Years	2 Years
Shadowspec SU6	5 Years	3 Years
Shadowspec SU7	5 Years	3 Years
Shadowspec SU8	5 Years	3 Years
Shadowspec SU10	5 Years	3 Years

*‘Fabric’ warranty relates to the umbrella fabric canopy. Protection Cover warranty is 2 years for all models

Please note: All time periods as specified in the above table are applied from the date of invoice.

In the case of commercial applications, the guarantee shall be a period of 2 years from the date of invoice.

The obligation of Unicrest Group Ltd under this guarantee is limited to faulty manufacturing, defective materials and mechanical failure when the umbrella has been used and cared for appropriately from the date of invoice. If an umbrella is repaired under guarantee the guarantee period will not be extended.

Unicrest Group Ltd shall, at its sole discretion, determine whether repair or replacement is appropriate.

This guarantee does not cover the following:

- Damage caused by an accident, negligence, storm, wind, accumulation of water or snow, incorrect installation, not following the maintenance instructions, incorrect use or natural ageing including normal fading.
- Damage caused by exposure to hazardous atmospheric situations or chemicals.
- Small colour variations between the fabric and the colour samples and between the components and profiles, which are caused by the manufacturing process.
- Damage to a third party.
- Repair costs by a third party.

The foregoing sets out the extent of this guarantee.

Unicrest Group Ltd shall not otherwise be liable or responsible for any direct, indirect, incidental or consequential damage, costs or losses of any kind arising out of or in connection with the umbrella or components or for any delay by Unicrest Group Ltd or the manufacturer in undertaking repairs or replacement under this guarantee.

Except as expressly provided herein, all other warranties, representations, conditions, undertakings, rights, duties or liabilities, whether arising by implication of law or otherwise, are hereby expressly excluded.

If you need to make a warranty claim, please contact Unicrest Group Ltd direct,

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 Phone: 03 8609 9967
 Email: info@shadowspec.com.au

NZ Free Phone: 0800 144 155
 Phone: 09 438 6862
 Email: info@shadowspec.co.nz